



Tri State Tree Farm, LLC

7901 Hendricks Ln

Peosta, IA 52068

Dear Valued Customer,

Thank you for choosing Tri State Tree Farm as your provider for planting your larger shade trees. We would like to inform you of a few important details to ensure a smooth and successful tree planting process. Please take a moment to review the following information:

1. **Lead Time and Dig Notification:** We kindly request a 48-hour lead time to call in a dig notification. This allows us to perform a locate to ensure safe digging on your property. We appreciate your cooperation in providing us with a photograph of the desired tree location and marking the placement ahead of our arrival.
2. **Disruption to Lawn and Landscape:** Our experienced crew will be utilizing a skid loader to unload the tree and an auger to dig the hole. This may cause some temporary disruption to your grass and soil in close proximity. Please note that any marks or disturbance caused by our crew during the planting process will be the responsibility of the homeowner to correct, unless alternative arrangements have been negotiated prior to the commencement of work.
3. **Minimizing Our Footprint:** Our team is committed to minimizing our impact on your property. We strive to leave as little trace of machinery as possible during the planting process. Our goal is to ensure your satisfaction while maintaining the natural beauty of your surroundings.
4. **Liability for Paved Surfaces:** We want to bring your attention to the potential liability associated with driving our machinery over paved surfaces. The weight of our machine, approximately 8000 pounds, may increase up to 9,000 pounds when carrying a tree. Therefore, we cannot accept liability for any cracking or disruption of concrete surfaces such as driveways, sidewalks, or other paved areas.
5. **Professionalism and Aftercare:** Our dedicated crew will conduct themselves in a professional manner throughout the tree planting process. Once the tree is planted, it will be your responsibility to ensure proper watering and maintenance to ensure its healthy growth. We are confident in your ability to care for your new tree and appreciate your commitment to its well-being.

We value your business and look forward to working with you. Your understanding and cooperation in these matters are greatly appreciated. If you have any further questions or concerns, please do not hesitate to contact us.

Sincerely,

Tri State Tree Farm

[www.tristatetrees.co](http://www.tristatetrees.co)

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563-583-3966